Historical Interpretive Intern
Golden Gate National Parks; Golden Gate Bridge Pavilion, San Francisco
Full-time, Spring Semester 2016 (with potential for Summer Extension)
Available only to students currently enrolled at SF State and CCSF

OVERVIEW

The Golden Gate National Recreation Area (GGNRA) is a destination for both locals and international visitors with its sweeping vistas, immense biological diversity, and unique cultural resources. With over 15 million visitors annually and over 80,000 acres of land, the GGNRA is the largest urban national park in the country.

Built during the Great Depression and completed in 1937, the Golden Gate Bridge stands as a monument to innovation in engineering and the determination of the human spirit. Despite being faced with great adversity, men and women persevered to complete the aesthetically stunning structure ahead of schedule and under budget. Today this icon stands at the mouth of the San Francisco Bay connecting Golden Gate National Recreation Area lands in the counties of San Francisco and Marin.

POSITION DESCRIPTION

Are you interested in orienting visitors from all over the world as they visit this iconic landmark? Would you enjoy engaging diverse audiences as you help them to connect with the story of the Golden Gate Bridge and the surrounding GGNRA lands? Are you passionate about public speaking, customer service, and creating future stewards for all of the GGNRA? If so, this internship is for you!

Join our dynamic team and help us build a strong community of local and international visitors who connect to the various GGNRA sites through programming to gain a deeper understanding of the Golden Gate Bridge’s role in American history and their own lives. As part of the interpretive team, our intern will be provided with a supportive research based internship, leading to the development of programs that will increase visitor understanding of the Golden Gate Bridge and its rich story. This involves learning to conduct historical research, developing interpretive programs, ensuring visitor safety, and enhancing public speaking skills. The intern’s primary responsibilities will be to provide orientation and information to visitors as they arrive at the site, conduct tours of the site, and give visitors information about other parklands.

DESCRIPTION OF DUTIES

- **Assist the Golden Gate Bridge NPS staff in developing relevant and interesting programming related to the Golden Gate Bridge**
  - Conduct historical research to develop and present original programming about the Golden Gate Bridge and surrounding areas
  - Work on an interpretive outline about the Golden Gate Bridge
  - Provide tours during the day, if a visitor were to request and staffing permits
  - Participate in trainings and education opportunities provided by the National Park Service and the Golden Gate National Parks Conservancy

- **Staff the Golden Gate Bridge Pavilion**
  - Be the first point of contact for visitors from all over the world
  - Orient and enlighten visitors by answering questions and engaging in interpretation of the
Perform resource protection by connecting visitors to this important resource
Assess emergency situations and direct to appropriate park personnel

**BENEFITS**

- Gain professional development in a team setting by working side by side with staff from three agencies: National Park Service, Presidio Trust, and the Golden Gate National Parks Conservancy
- Expand knowledge of the Golden Gate National Recreation Area and National Parks in general
- Develop public speaking skills
- Learn to conduct historical research using resources on site and at the Park Archives.
- Develop customer service skills
- Fifty Dollar ($50.00) per day taxable stipend available, plus academic credit

**DESIRED QUALIFICATIONS**

- Enthusiasm for working with a large number of visitors from all over the world
- Desire to learn how to conduct historical research and deliver original programming
- Customer service skills
- Ability to work in a team
- Committed to the diversification of our audience
- Energetic and self-motivated
- Good communication skills, respect for others
- Knowledge of basic Microsoft Office
- Must possess reliable transportation to and from the Golden Gate Bridge Pavilion
- Bi-lingual skills a plus
- Preferred availability: Friday through Tuesday

**PHYSICAL REQUIREMENTS & WORK ENVIRONMENT**

- Work will be both indoors and outdoors, sometimes in uneven terrain. Weather conditions vary
- Intern must be comfortable standing for long periods of time.
- Must be comfortable with both hands-on management and independent work settings
- Ability to work in a fast paced environment
- Ability to answer repeated questions throughout the day

**TERMS**

- Desired Start Date: January 2016
- 4-5 days per week, January through May. Schedule will include weekends. Summer extension may be possible
- Available only to students currently enrolled in SF State and City College of San Francisco

To Apply: please complete an online application and send a resume and thoughtful cover letter to AcademicIntern@parksconservancy.org. Please write “2016 Academic Internship Application” in the email subject header and include the position(s) that you are applying for in the body of your email. No phone calls please.

The Parks Conservancy and National Park Service seek to increase diversity in the workplace and reflect the changing demographics of our Bay Area community. People of color and from all backgrounds are encouraged to apply.